

HASP NEWSLETTER

HASP is your local Primary Care Network working together for Kingston Health, Goodheart Surgery, Dr Raut Partnership, Laurbel Surgery, Delta Healthcare

August 2022

Hello Everyone!



Welcome to the monthly HASP newsletter. We'll be bringing everyone regular updates of what's going on within the PCN each month and what we're planning for the next. In each newsletter we will introduce you to some members of staff you may not have met from the PCN and within the surgeries.

HASP are concentrating on Health Inequalities at the moment and what we can do to ensure patients that are affected by inequalities such as language barriers, disabilities and ethnicities are given the same access to health services as everyone else. We're also aiming to be involved with several events on this year's Health Calendar and hope all the surgery staff will offer a helping hand, as well as being focused on the Autumn Covid-19 booster and Flu campaigns.

What's On in August

The PCN are looking forward to getting involved in World Breastfeeding Week running from the 1st to the 7th of August. All of the practices have some information to display as well as some handy leaflets for any pregnant

ladies and new mums looking into breastfeeding.

There will also be a list of breastfeeding friendly places around the local area available on the HASP PCN Facebook page. It's vital that new mums have support with their feeding decisions for their new baby, whether they choose to breast or bottle feed. We hope everyone will join us in providing a safe environment with helpful information for all of our new and expectant mums.



WABA | WORLD BREASTFEEDING WEEK 2022

Important Dates

1st-7th August
World Breastfeeding
Week

4th August
Cycle to Work Day

29th August
Summer Bank Holiday



@HASP.PCN



Meet the Staff

Sister Susan Hutton RGN - Kingston Health

How long have you been doing your job?

I started my official nursing training back in 1981, but I was a cadet for two years before that

What is your favourite part of the job?

Definitely the patient contact and developing a real relationship with them. Nursing helps define who I am along with being a wife, a daughter and a mother. It never has been just a job to me

What is your least favourite part of the job?

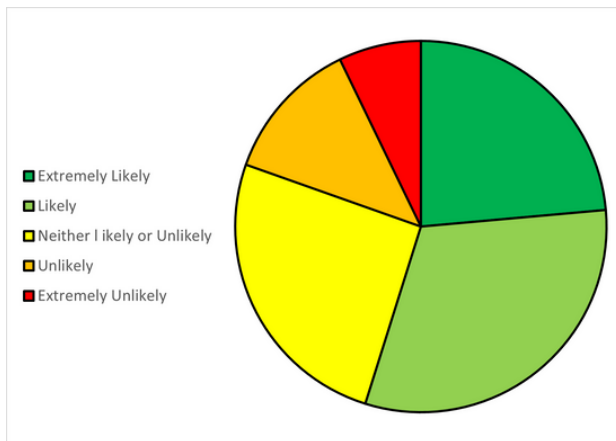
Doing baby vaccinations and making them cry is always a bit of a struggle

What changes would make within your job, the PCN or the NHS as a whole if you could?

I miss when a GP practice would be more of a family doctor. However, it's exciting to see how Primary Care is changing and you can now be seen by various skilled clinicians such as a Mental Health Nurse or a Social Prescriber.



The Survey Results Are In...



As most of you will be aware, the PCN recently sent out texts to all of our patients across four of the practices asking them to complete a simple questionnaire about our Extended Access service. We also sent postal surveys to some patients that did not have a mobile number listed on their records. They were invited to comment on their

experiences and any barriers they may face in getting to their individual practice as well as share their thoughts on attending the Extended Access service. We had a reasonably good response and generally, patients were asking to be seen by a GP face to face again. Over 50% of respondents said they were either likely or extremely likely to recommend their GP practice to family and friends. All managers have been sent their results individually so they can be discussed with each practice and their staff.